## **Appendix B - Corporate Resources Growth and Savings**

Refe	erences		GROWTH	2023/24 £000	2024/25 £000	2025/26 £000	2026/27 £000
			Demand & cost increases				
*	G15		Customer Service Centre - support service levels (temporary growth removed)	-100	-100	-100	-100
*	G16		Health, safety & wellbeing - increased demands and legislative changes to fire				
			safety regulations	25	25	25	25
*	G17		Increased demand for Communications Team	70	70	70	70
	G18		Lone Working app	40	40	40	40
			TOTAL	35	35	35	35
Def			SAVINGS	2022/24	2024/25	2025/20	2020/27
Rete	erences		SAVINGS	2023/24	2024/25	2025/26	2026/27
				£000	£000	£000	£000
*	CR1	Eff	Ways of Working - Use of office space	-600	-670	-1,380	-1,380
**	CR2	Eff/Inc	Increasing Commercial Services contribution	0	0	-195	-355
**	CR3	Eff	Increase returns from Corporate Asset Investment Fund	-1,150	-1,250	-1,250	-1,250
*	CR4	Inc	Place to Live - Accommodation income	-40	-80	-80	-80
**	CR5	Eff	Customer & Digital Programme	0	-110	-640	-640
**	CR6	Eff	Operational Finance process improvement	-100	-150	-200	-200
**	CR7	Eff	Transformation Unit efficiencies	-80	-80	-150	-150
	CR8	SR	Sale of Castle House	-15	-30	-30	-30
	CR9	Eff	Energy Initiatives	0	-100	-100	-100
	CR10	Eff	Insurance review	-100	-100	-100	-100
	CR11	Eff	ICT Efficiencies	-100	-250	-625	-1,125
	CR12	Eff	Operational Property	-90	-90	-90	-90
	CR13	Eff	Strategic Property	-45	-45	-45	-45
	CR14	Eff/SR	Customer Service Centre	-100	-100	-100	-100
	CR15	SR/Eff	Reduce County Hall running costs	-25	-50	-50	-50
			TOTAL	-2,445	-3,105	-5,035	-5,695

Eff - Efficiency saving SR - Service reduction

Inc - Income

References used in the following tables

\* items unchanged from previous Medium Term Financial Strategy

\*\* items included in the previous Medium Term Financial Strategy which have been amended

